

Welcome to Exe Valley Caravan Site

Guest Information

SETTING UP

Arrival

Reception is open from 9.00am to 5.30pm. Arrivals are from 11.00am. Outside these hours we will also be happy to help with major emergencies. There is a doorbell on the post-box at reception.

Your pitch

The pitch marker is the centre of the pitch. To maintain social distancing, please make sure your caravan is on one side of the pitch marker and that the awning is the other. Any windbreaks need to be in front of the unit or behind it.

Groundsheets in Awnings

Groundsheets are permitted inside awnings provided they are 'breathable' groundsheets. This way you will leave the grass as you would wish to find it.

Tents

All tents need to be moved every 7 days, otherwise the grass will be dead when you leave.

Hook up

Each hook up has 10 amps. There is a trip switch at the box which should be pushed 'up' to be on.

Television

The campsite system is connected to every electric box on the site, and you should be able to tune in to about 25 TV and 10 radio channels. We can lend you a coaxial cable to connect the box to your television. You will not need a booster or set top box.

HYGIENE

Dogs

Dogs may not be left on the campsite unattended and **must be on a lead when on the campsite**. If you tether your dog on your pitch you must ensure that the dog is unable to encroach upon your neighbour's pitch. Remember, some people are afraid of dogs, and other campers dislike the ground, their guy ropes and their car wheels being fouled. **Please 'pick-up' everywhere**. A warm water dog washing facility is available next to our toilets. Please keep dogs outside the shop and the facility rooms.

Laundry

The laundry will only be available to guests staying for 2 weeks or more. Please book a day with reception to do your laundry. Washing machines will need 2 X £1. Tumble dry will need 1 X 50p for every 20 minutes. There is also an iron and ironing board available for your use.

Recycling

The Local Council recycles cardboard, cans, plastic and paper (not bottles). Please separate these in the bins provided.

FOOD

Site shop

Contains a good selection of food, ice cream & other camping essentials including gas bottles. Shop is open 9.00 – 5.30pm every day. There are regular deliveries of bread and cakes, dairy, meat and vegetables. There is also an off licence – do try the Somerset cider and ales!

Local Shops

There is a small village shop 2 miles up the valley in the Royal Oak Inn at Winsford open in the mornings. More shops and a cashpoint are available in Dulverton 5 miles down the valley. Supermarkets: Convenience Stores at Wheddon Cross, Tesco, Aldi and Morrisons at Minehead.

Freezer packs

Please ask at reception if you wish to freeze your ice packs if you are in a tent.

Barbecues

Please ensure that your barbecue is well off the grass. There are plenty of bricks and paving stones around, but do make sure that it is firm and steady because the food tastes better when it has not been scraped off the ground with burnt fingers.

WHILE YOU ARE HERE

Emergencies

Telephone numbers for all emergency services are on display on the notice board. Please contact reception at any time if you cannot get a signal on your phone.

Local and Tourist information

The information hut will be closed. Please refer to details on the notice board and packs which are available at reception.

Telephone

If you have an EE, Orange or '3' mobile phone, you should be able to get reception here. Urgent messages for you can be phoned through to reception. Try wifi calling if your phone supports it.

Library

The library will be closed.

Wifi

is available free of charge. Please do not download iplayer, films or music at peak usage times, otherwise the signal for your fellow campers will be slow. The system on the site is named 'Exe Valley Caravan Site': Please ask at reception for the password.

Cricket

Bridgetown Cricket Ground has been chosen by Wisden and by the Daily Telegraph to be the loveliest ground in England. It is located on the west side of the road just beyond The Badgers Holt. There are no fixtures planned this year

Walking

Exmoor is excellent walking country. There are several walks directly from site, and details of these can be found on the website under the COVID-19 tab. Please remember to take sanitiser with you to use on the gates.

Motoring

Suggested drives around Exmoor can be found on the website under the COVID-19 tab.

Motorhomes

Please leave a marker on your pitch if you go out for the day.

Fishing

Campers with an Environment Agency licence may fish the river on our bank from Week Lane up to the weir. Fishing rules are shown in the 'fishing' folder which is available from reception. Please be aware of overhead power lines. Further afield there is good fishing in Wimbleball Reservoir, and in the fishery at Exebridge

Noise

Music & Televisions: if you can hear it, that's fine: if your neighbour can hear it, it's not fine!

Please help other campers to enjoy their holiday by reducing noise to a minimum after 11.00 pm.

DEPARTURE

If you are hoping to stay beyond 11.00 am on your day of departure, please check with reception that space is available

AND FINALLY

You are here to enjoy yourselves. If you have a problem, we are here to help.